

Wider Horizons

Booking Form

Visit to:	
Dates:	

Name:	
Address:	
Telephone No:	
Email:	

Home contact address and telephone no whilst in :	
Name of contact:	
Relationship to group member:	
Address:	
Telephone No:	
Email :	
Single room required:	Yes / No
How did you hear about us?:	

PASSPORT DETAILS...

Passport No:	
Name as on passport:	
Date of issue:	
Date of expiry:	
Nationality:	
Date of birth:	
Blood group:	

By signing this booking form you are agreeing to the 'Wider Horizons' booking conditions.

I understand that my visit to is my responsibility and that neither the officers nor trustees of Wider Horizons, or where a visit is undertaken in association with Christians Aware, the officers and trustees of Christians Aware, are responsible for illness, loss of baggage, changes in the programme or any other unforeseen events.

Please return this form to:

Wider Horizons, The Rectory, 1 Ryon Close, Andover, Hampshire SP10 4DG

Signature :

Date :

The Booking Agreement

Any contract between you (the customer) and us (Wider Horizons) is subject to these booking conditions.

Our Tour Prices

We offer tours at realistic prices. Air fares are quoted as at the date of the publication of the advertising material and are subject to change. The overall quoted cost of the tour includes the flights, accommodation whilst away on a half-board basis, transport whilst abroad, known taxes, guiding and tipping; as well as a one-off donation made to your introducing charity or if you have not booked through an introducing charity, a charity working in the country of destination chosen by us.

Flights

Flights are booked by us through 'Key Travel' 28-32 Britannia Street, London, WC1X 9JF who is ATOL registered No. 3329 or through other ATOL registered agents or direct with the Airline.

Accommodation

Accommodation is booked through reputable and industry recognised Agents in the country or area of destination, or through the diocesan office of the province visited. The standard of accommodation will vary according to the standards available in the country in which it is being provided and should be judged by the standards of that country. In some countries the standards will be basic and not of

the level often associated with western tastes. There will be a supplement required for those wishing a single room which will be clearly stated within the cost of your tour.

To Make a Booking

To make a booking please telephone the office on 01264 357032 at which time you will be sent a booking form to complete and return along with a non-refundable deposit of £125 per person. (£75 in order to secure your flight and £50 administration fee.) Cheques should be made payable to 'Wider Horizons'

Where booking is agreed by us less than ten weeks before departure, full payment is required.

The Balance is payable ten weeks before departure.

We reserve the right to increase the price of the holiday 30 days before the date of travel, but only in exceptional circumstances such as changes in fuel costs, taxes or fluctuations in exchange rates.'

Changes to the scheduled programme

The tours scheduled are planned many months in advance and sometimes changes may be necessary although we would normally expect to be able to provide you with the services confirmed by us in respect of your original booking. The arrangements featured in this brochure are by their very nature complex with services from different airlines, hotels and transportation companies. Due to demand for flights, hotels and accommodation and transportation over which we have no control, it is not always possible to guarantee flight or other transport departure, the aircraft type or other type of transportation, or accommodation. Flight or other transportation timings and carriers are stated according to the information we have available at the time and are subject to amendment. Final details will be shown on your tickets or sent with your Joining Instructions. We reserve the right to make changes. We will make every effort to provide as much advance notification as possible but we feel it is only fair to warn you of possible variations, particularly when traveling on the West Bank when it is sometimes necessary to make changes to the programme at the last minute due to the occupation.

Cancellation by Us

Tours are based on an economic minimum number of passengers. Should this not be reached, we reserve the right to cancel this tour up to ten weeks before departure. Unless this cancellation is caused by force majeure (see below) we will offer you a full refund.

Force Majeure

We may have to make changes to your tour or holiday in the event of force majeure and if we have to cancel or change your tour or holiday we will not be liable. Force majeure is for example, circumstances where performance and/or prompt performance is prevented by war, threat of war, riot, civil disturbance, natural or nuclear disasters, industrial dispute (defined below), terrorist activity, fire, or adverse weather conditions. Industrial dispute is defined as a dispute between a person, other than ourselves, supplying services comprised in a package holiday and (a) his employee and/or (b) any other person whose services affect the performance of the package holiday, which we cannot reasonably be expected to overcome.

Cancellation by the Customer

If you decide to cancel your booking, this must be done in writing (and sent by recorded or registered mail) by the person who signed the booking form. Cancellation charges will be applied depending on the date we receive the letter(see below). Should one or more members of a party cancel it may increase the trip price of those still traveling. The flight deposit fee is non-refundable. You are advised to buy cancellation insurance.

Deposit is non-refundable
Cancellations up to 60 days before departure will be refunded in full.
between 59 - 29 days 50% will be refunded
28-15 days 25%
Less than 14 days and no refund is applicable.

Insurance

It is a condition of booking that you be adequately insured for the trip and destination (those traveling to Israel/Palestine should make sure this area is covered). Insurance should include adequate cover for baggage, loss of money, cancellation or curtailment, personal accident, medical expenses and costs of repatriation (inc. international medical emergency service and air ambulance), for which Wider Horizons will not be held responsible. We will require a copy of your insurance schedule, clearly showing the policy number. We will also require emergency contact numbers of both the insurer and next of kin and full details of any medication you are taking. This information must be provided to us by one month before the date of departure at the latest. (If at the time of travel you have failed to provide us with this information, we reserve the right to refuse you traveling with Wider Horizons and may treat this as a cancellation by you)

Official and Health requirements

We offer guidance regarding such matters as visas, passport requirements and vaccination certificates for your trip, but you are ultimately responsible for ensuring that you have the correct documentation and that you take all the necessary health precautions before and during your trip. Wider Horizons cannot accept responsibility for non compliance in this matter.

Joining the trip

You are responsible for getting yourself to the departure point on time.

Behaviour

We or the guide has at any point on the trip, full authority. If you commit an illegal act or behave offensively or in any way which is detrimental to the safety or welfare of your fellow group members, your guide may ask you to leave at any stage. We would no longer be liable for any such person and no refund would be due.

Complaints

If you have a complaint about any of the services provided to you, you must immediately inform our tour leader or guide and we will take prompt action to rectify matters. If you feel the dispute is not satisfactorily resolved, you must give written evidence of this to our tour leader at the time, and write to us giving full details of your complaint within 28days of your return. Failure to do so will invalidate your complaint.

Confidentiality

Wider Horizons will not communicate, disclose or make available all or any part of the confidential information to any third party, nor directly or indirectly use or permit others to use the confidential information other than for the purpose.